

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR Kids
 ★★☆☆☆ Lowest Performance in STAR Kids

	Aetna Better Health of Texas	Cook Children's Health Plan
Overall Health Plan Quality	★	★
Getting Care	★	★
People get care, tests and treatment easily	★★★	★★
People get regular checkups	★★	★★
People get special therapy easily	★★★	★★★
People get prescription medicines easily	★	★★★
Services and Support	★★★	★★★
People get help arranging or coordinating care	★★★	★★★
Doctors and other health providers answer questions	★★★	★★
Doctors discuss eventual transition to adult care for adolescents (12–17)	★★★	★★★
People give high ratings to the health plan	★	★★★
Mental and Behavioral Health	★★	★★
People get emotional and behavioral counseling easily	No rating [†]	★★★
Doctors follow up after hospitalization for mental illness	★★★★	★★★
Health monitoring for people using antipsychotics	★	★★

[†] If a plan shows “No rating”: this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: [texashhs.org/PlanReportCards](https://www.texashhs.org/PlanReportCards)

Report card for **STAR KIDS** health plans

How do the health plans measure up?



Health plans in your area

Aetna Better Health of Texas	(844) 787-5437	https://www.aetnabetterhealth.com/texas
Cook Children's Health Plan	(844) 843-0004	https://www.cookchp.org

