

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR
 ★★ Lowest Performance in STAR

	Aetna Better Health of Texas	Amerigroup	Cook Children's Health Plan
Overall Health Plan Quality	★★	★★★	★★★
Experience of Care	★	★	★★
People get care, tests and treatment easily	★	★★	★★★★
Doctors listen carefully, explain clearly and spend enough time with people	★★★	★★★	★★★
People give high ratings to their personal doctor	★★★	★★★	★★★
People give high ratings to the health plan	★★	★★	★★★
Staying healthy	★★	★★★★	★★★
Women get checkups during pregnancy	★★	★★★★	★★★
New mothers get checkups after giving birth	★★★★	★★★★★	★★★★
People get regular yearly checkups	★	★★	★
Women get regular screenings for cervical cancer	★★★★	★★★	★★★★
Common Chronic Conditions	★★★	★★★★	★★★★
People get care for depression and constant low mood	★★★	★★★★	★★★★★
People get care for diabetes	★★★	★★★★	★★

† If a plan shows "No rating": this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: texashhs.org/PlanReportCards

Report card for **STAR** health plans for adults

How do the health plans measure up?



Health plans in your area

Aetna Better Health of Texas	(800) 306-8612	https://www.aetnabetterhealth.com/texas
Amerigroup	(800) 600-4441	https://www.myamerigroup.com/TX
Cook Children's Health Plan	(800) 964-2247	https://www.cookchp.org

