

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in CHIP
 ★☆☆☆☆ Lowest Performance in CHIP

	Aetna Better Health of Texas	Amerigroup	Cook Children's Health Plan
Overall Health Plan Quality	★	★★★	★★★
Experience of Care	★	★★★	★★
Children get appointments as soon as needed	★	★★★	★★★
Doctors listen carefully, explain clearly and spend enough time with people	★★★	★★★	★★★
Parents give high ratings to their child's personal doctor	★★	★★★	★★
Parents give high ratings to the health plan	★	★★★	★★★
Staying healthy	★★	★★★★★	★★★★
Children and teens get regular checkups	★★★	★★★★★	★★★
Children and teens get their vaccines	★★	★★★★★	★★★★
Common Chronic Conditions	★★	★★	★★★★★
Children get medicine for asthma	★★★★★	★★★	★★★★★
Children see the doctor for ADHD (Attention Deficit Hyperactivity Disorder)	★	★★	★★★★

† If a plan shows "No rating": this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: texasrhs.org/PlanReportCards

Report card for **CHIP** health plans

How do the health plans measure up?



Health plans in your area

Aetna Better Health of Texas	(800) 245-5380	https://www.aetnabetterhealth.com/texas
Amerigroup	(800) 600-4441	https://www.myamerigroup.com/TX
Cook Children's Health Plan	(800) 964-2247	https://www.cookchp.org

