



February 17, 2020

Re: STAR Kids Check Run to Change Effective February 24, 2020

STAR Kids claim payment processing has historically taken place on Wednesdays with the file for Electronic Funds Transfer payments processed before close of business on Wednesday. Beginning the week of February 24, 2020, Cook Children's Health Plan will process STAR Kids claim payments on Thursdays with the file for Electronic Funds Transfer payments processed before close of business on Thursday.

Going forward, Thursdays will be our normal claims payment processing day with the exception of changes in the schedule due to holidays. If you have any questions or concerns, please contact Provider Support Services at 888-243-3312.

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