

March 30, 2021

New Claim Number Sequence Effective April 1, 2021

We are excited to share a change with you that begins on April 1, 2021. Cook Children's Health Plan will have a new claim number sequence that includes the claim received date. The new claim number format will apply to all claims received on or after April 1, 2021.

Here's an example of the new claim number format:

'21040100001'

(YYMMDD + 5 digit claim system generated ID)

Providers may contact Cook Children's Health Plan Provider Support Services at 888-243-3312 or email <u>CCHPProviderRelations@cookchildrens.org</u> for questions related to this guidance.

Sincerely,

Cook Children's Health Plan

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