

Multiple Medicaid COVID-19 Flexibilities Extended Through July 31, 2020

Information posted June 29, 2020

Note: *Texas Medicaid managed care organizations (MCOs) must provide all medically necessary, Medicaid-covered services to eligible clients. Administrative procedures such as prior authorization, pre-certification, referrals, and claims/encounter data filing may differ from traditional Medicaid (fee-for-service) and from MCO to MCO. Providers should contact the client's specific MCO for details.*

As part of its continued response to COVID-19 (coronavirus), the Texas Health and Human Services Commission (HHSC) has extended multiple Medicaid COVID-19 flexibilities through July 31, 2020.

Affected policies are included in the following provider notifications:

- [“Correction to ‘COVID-19 Guidance: Targeted Case Management Through Remote Delivery’”](#)
- [“Waiver Extension for DME Certification and Receipt Form”](#)
- [“Claims for Telephone \(Audio-Only\) Behavioral Health Services”](#)
- [“Claims for Telephone \(Audio-Only\) Medical Services”](#)
- [“FQHC Reimbursement for Telemedicine \(Physician-Delivered\) and Telehealth \(Non-Physician-Delivered\) Services”](#)
- [“RHC Reimbursement for Telemedicine and Telehealth Services”](#)
- [“SHARS Services Provided Through Telemedicine or Telehealth”](#)
- [“Claims for Telehealth Service for Occupational, Physical, and Speech Therapy”](#)
- [“Claims for Telephone \(Audio-Only\) Early Childhood Intervention Specialized Skills Training”](#)
- [“Claims for Telephone \(Audio-Only\) Nutritional Counseling Services”](#)

For more information, call the TMHP Contact Center at 1-800-925-9126.