



March 3, 2022

Re: Abbott Voluntary Recall of Certain Powdered Formulas

Dear Provider,

Abbott has initiated a voluntary recall of specific lots of Similac products (including Alimentum, Total Comfort, Spit Up, and Sensitive), and EleCare powdered formulas. Isomil, Neosure and Similac PM 60/40 are not impacted. The voluntary recall is in response to consumer complaints related to *Cronobacter sakazakii* and *Salmonella* Newport. Please view the recall notifications listed below:

- [Abbott Formula Recall](#)
- [FDA Investigation of Cronobacter and Salmonella Complaints: Powdered Infant Formula \(February 2022\)](#)
- [Texas Medicaid Guidance in Response to Abbott's Voluntary Recall of Certain Powdered Formulas](#)

Cook Children's Health Plan would like to ensure that all formula suppliers and healthcare Providers are aware of this voluntary recall. The recall will make it necessary for certain Members to obtain powdered formula substitutes.

To obtain authorization and reimbursement for replacement formula, please enter a new authorization via our [Secure Provider Portal](#). This authorization request should contain all required fields and the following:

- Requested units
 - Only include the units needed to replace the current months' supply
 - Request for increase beyond currently approved amounts are subject to review for medical necessity
- Submission note indicating the requests is to replace previously approved formula due to the Abbott formula recall.

Providers may contact CCHPPriorAuthorizations@cookchildrens.org for questions related to this guidance. For general health plan questions please contact Cook Children's Health Plan Provider Support Services at 888-243-3312 or submit a Customer Service Request via the [Secure Provider Portal](#), select the topic Provider Relations Outreach.

Sincerely,

Cook Children's Health Plan

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