

Cook Children's Health Plan Prior Authorization Data January 1, 2020- December 31, 2020

	Total Authorizations Processed	Total Authorizations Approve	Total Authorizations Denied	Total Authorizations Appealed	Total Authorizations Upheld on Appeal	Total Partial Approval/Partial Denial on Appeal	Total Authorization Overturned on Appeal	Total Authorizations Review by External/IRO Review
Therapy (Physical, Occupational, Speech)	11,796	11,428	368	31	17	1	9	0
Private Duty Nursing	1,164	1,135	29	6	6	0	0	0
Home Health Services	267	259	8	1	1	0	0	0
Clinician Administered Drugs	415	415	0	11	2	0	8	0
Personal Care Services	807	807	0	0	0	0	0	0
Respite	1118	1118	0	0	0	0	0	0
Durable Medical Equipment	4,347	4,053	294	15	7	0	5	0
Medical Supplies	6,128	5,765	363	4	3	0	0	0