

Cook Children's Health Plan Prior Authorization Data January 1, 2019- December 31, 2019

	Total Authorizations Processed	Total Authorizations Approved	Total Authorizations Denied	Total Partially Approved	Total Partially Denied	Total Authorizations Appealed	Total Authorizations Upheld on Appeal	Total Partial Approval/Partial Denial on Appeal	Total Authorization Overturned on Appeal	Total Authorizations Review by External/IRO Review
Therapy (Physical, Occupational, Speech)	14,585	13,188	776	360	371	6	3	3	0	0
Private Duty Nursing	1664	1556	76	11	8	56	30	14	10	0
Home Health Services	434	13	4	0	0	0	0	0	0	0
Clinician Administered Drugs	277	252	3	0	0	0	0	0	0	0
Personal Care Services	715	715	1	0	0	1	0	1	4	0
Respite	835	835	0	0	0	0	0	0	0	0
Durable Medical Equipment	7,493	6,713	396	33	18				4	0
Medical Supplies	8,114	7,272	452	14	24	5	1	1	2	0