



March 18, 2022

RE: EVV Required Free Text Reviews Postponed for CDS Option

HHSC is postponing the Electronic Visit Verification Required Free Text Reviews for the Consumer Directed Services option starting with dates of service January 1, 2022, until further notice.

HHSC will publish a notice 90 days before the effective date when EVV Required Free Text Reviews will begin.

Financial Management Services Agencies and CDS employers:

- Must continue using EVV, including entering required free text
- Should review the EVV Reason Code and Required Free Text Reports found in the EVV Portal as a tool to monitor compliance
  - For instructions on how to access and review reports in the EVV Portal, review TMHP's EVV Job Aids found on their [EVV Training webpage](#)

For more information about the EVV Reason Code free text requirements, including compliance-related information, review [section 9010](#) of the [EVV Policy Handbook](#).

- For questions, email [Cook Children's Health Plan EVV department](#).

Sincerely,

Cook Children's Health Plan

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