

Reminder to Providers about the EVV Portal, Its Benefits, and the EVV User Guide

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What is the EVV Portal?

- The Electronic Visit Verification (EVV) Portal is an application available to providers who are required to use EVV to enter EVV Provider Selection Form (PSF) data.
- Providers can add, review, and update data in the EVV portal.
- Comments may also be added in the EVV portal, even after the information has been submitted.

Benefits of using the Provider EVV Portal and User Guide

- Efficient: PSF data can be entered directly into the portal at the provider's convenience.
- Secure: Only users with administrative rights to the TMHP secure portal have access to the EVV portal.
- Convenient: Submit multiple entries electronically with ease, instead of paper submissions.
- User-friendly: There is a step-by-step User Guide available to help providers navigate the portal.

Providers who do not wish to create a portal account can continue to email PSF data to TMHP at evv@tmhp.com or fax to 512-506-6619.

How to access the EVV Portal and User Guide

Navigate to TMHP.com.

Choose "Providers" at the top left of the first page of the website to enter the provider section.

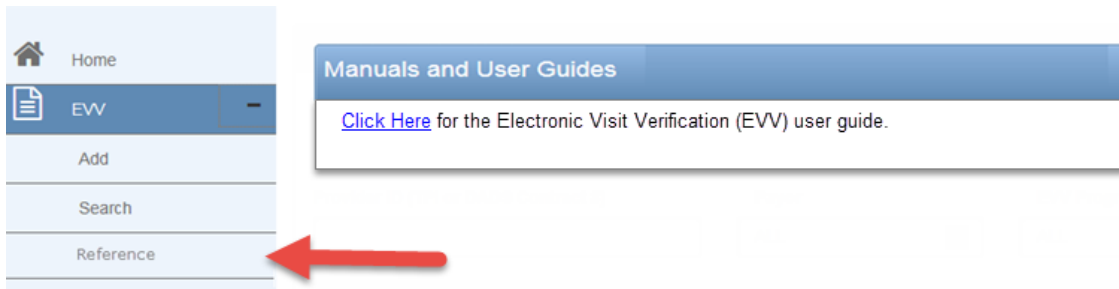
On the provider welcome page, click "Log in to My Account" in the upper right corner of the provider home page.

- Providers who currently have a TMHP secure portal account, with the user's login credentials (for which the user has administrative rights), already have access.
- Providers who do not currently have a TMHP secure portal account can create one. For instructions on how to create an account, refer to: [Texas Medicaid & Healthcare Partnership \(TMHP\) Portal Security Provider Training Manual](#).

On the "My Account" page, click the EVV Portal link (located under the "Manage Provider Accounts" tab).

This will default to the Provider Vendor Search Page of the EVV portal.

To access the Provider Vendor Selection Add page, click the plus symbol next to the EVV option in the left navigation panel to view the “Add” option.



For more information, call the TMHP Contact Center at 1-800-925-9126, Option 7.