

EVV Tool Kit – Module 14: EVV Compliance Oversight Policies

Information posted August 6, 2019

[EVV Tool Kit – Module 14 is now available](#). This module provides details about the revised EVV Compliance and Oversight Review policy. Beginning September 1, 2019, HHSC and MCOs will monitor their contracted program providers on the use of an EVV system to electronically document authorized service delivery visits. Program providers will be reviewed to ensure they are following policies for EVV:

- Usage (new policy)
- Reason Codes and Required Free Text (revised policy)
- Allowable Phone Identification (revised policy)

[Register for the live webinar](#) on August 22, 2019, to ask your questions about changes to EVV in preparation for September 1, 2019. [Email questions](#) ahead of time and include in the subject line “Webinar question.”

To read more about all new and revised EVV policies, see [this news alert published on July 24](#).

For questions about this alert contact [HHSC EVV Operations](#).